

THE SANCTUARY AT WEST HAVEN

BOOKING FORM



LOW SEASON

JANUARY · FEBRUARY ·
NOVEMBER · DECEMBER

MID SEASON

MARCH · APRIL · MAY ·
SEPTEMBER · OCTOBER

HIGH SEASON

JUNE · JULY
AUGUST

PEAK SEASON

CHRISTMAS · NEW YEAR
· EASTER · HALF TERM

FULL NAME

ADDRESS

POSTCODE

TELEPHONE NUMBER

MOBILE NUMBER

EMAIL ADDRESS

ADDITIONAL PARTY MEMBERS NAME AND AGE IF UNDER 18 (MAXIMUM OF 10 PEOPLE IN TOTAL INCLUSIVE OF PRINCIPAL HIRER)

1.)	2.)
3.)	4.)
5.)	6.)
7.)	8.)
9.)	10.)

DATE OF ARRIVAL

NUMBER OF NIGHTS

DATE OF DEPARTURE

TIME OF FLIGHT ON ARRIVAL

COST PER WEEK

DEPOSIT PAID (£150 p/w)

TOTAL RENT & EXTRAS

TOTAL COST OF WEEKS

COST OF EXTRAS

BALANCE TO PAY (minus deposit)

EXTRAS

POOL / SPA HEAT (PER WEEK) £100 / \$150

WELCOME FOOD PACK £50 / \$75 · MID STAY CLEAN £60 / \$90

GRAND TOTAL

(including £250 security deposit)

PLEASE COMPLETE AND RETURN THE BOOKING FORM WITH THE DEPOSIT (SECURITY DEPOSIT TO BE PAID WITH THE BALANCE)

PRICES ARE FOR THE VILLA AND NOT PER PERSON · ALL PRICES ARE INCLUSIVE OF SALES & COUNTRY TAXES

THE SANCTUARY AT WEST HAVEN

TERMS & CONDITIONS



CONFIRMATION OF BOOKING

A BOOKING BETWEEN THE OWNERS AND THE PERSON(S) MAKING THE BOOKING (THE CLIENT(S)) IS VALID ONLY AFTER THE BOOKING FORM HAS BEEN COMPLETED AND SIGNED, THE APPROPRIATE DEPOSIT(S) HAS BEEN PAID TO THE OWNERS AND THE BOOKING HAS BEEN CONFIRMED IN WRITING TO THE CLIENT(S) BY THE OWNERS. SIGNING OF THE BOOKING FORM CONSTITUTES ACCEPTANCE OF THESE TERMS AND CONDITIONS BY THE CLIENT(S).

TIMES OF OCCUPATION

YOUR VILLA WILL NOT BE READY UNTIL 4PM ON YOUR FIRST DAY OF RENTAL AND YOU AGREE TO VACATE NO LATER THAN 10.00AM ON YOUR LAST DAY OF RENTAL TO ENABLE CLEANING STAFF TO PREPARE THE VILLA FOR THE NEXT RENTERS. IF YOU WISH TO ARRANGE A LATER CHECK OUT DATE PLEASE SPEAK TO OWNER/MANAGEMENT COMPANY PRIOR/DURING VACATION TO SEE IF THIS CAN BE ARRANGED (A SMALL CHARGE WILL BE APPLICABLE). FAILURE TO VACATE BY 10.00AM COULD ATTRACT A FURTHER DAY'S RENTAL CHARGE (£75) WHICH YOU UNDERTAKE TO PAY.

DEPOSIT

£150 PER WEEK AS REQUIRED FOR EACH WEEK BOOKED. THIS IS NON – REFUNDABLE IN THE EVENT OF CANCELLATION.

SECURITY DEPOSIT

A SECURITY DEPOSIT OF £250 (\$400) IS REQUIRED AGAINST ANY BREAKAGES, TELEPHONE CHARGES, FAILURE TO PLACE KEY IN THE LOCK BOX OR DAMAGE CAUSED DURING THE RENTAL PERIOD. THIS IS TO BE PAID IN ADDITION TO THE FINAL PAYMENT 8 WEEKS PRIOR TO DEPARTURE. FINAL INSTRUCTIONS/DIRECTIONS WILL NOT BE FORWARDED TO THE CLIENT(S) UNTIL THIS DEPOSIT IS RECEIVED. IN THE EVENT OF ANY CHARGES BEING MADE YOU WILL BE ADVISED IN WRITING, OTHERWISE THE DEPOSIT WILL BE REFUNDED WITHIN 28 DAYS OF RETURN. AN ADDITIONAL DEPOSIT, BY WAY OF CREDIT CARD MAY BE REQUIRED ON ARRIVAL BY THE MANAGEMENT COMPANY IN FLORIDA. THE CLIENT(S) SHALL BE HELD LIABLE FOR THE COST, WITHOUT LIMIT, OF MAKING GOOD AND ALL DAMAGES OR LOSS TO THE PROPERTY, IT'S FURNISHINGS OR CONTENTS OCCASIONED DURING THE RENTAL PERIOD, WITH THE EXCEPTION OF LOSSES OR DAMAGE ARISING AS A RESULT OF EVENTS INSURED BY THE OWNERS.

BALANCE

THE BALANCE OF HIRE WILL BE TEN WEEKS BEFORE THE HOLIDAY COMMENCEMENT DATE. THE OWNERS RESERVE THE RIGHT TO CANCEL A HOLIDAY WHERE FULL PAYMENT HAS NOT BEEN RECEIVED EIGHT WEEKS PRIOR TO THE HOLIDAY COMMENCEMENT DATE. BOOKINGS MADE WITHIN EIGHT WEEKS OF DEPARTURE REQUIRE FULL PRE-PAYMENT.

CANCELLATION

IN THE EVENT OF YOU HAVING TO CANCEL YOUR BOOKING THE FOLLOWING CHARGES WILL BE APPLIED. ALL CANCELLATIONS MUST BE NOTIFIED IN WRITING AS SOON AS POSSIBLE. MORE THAN 8 WEEKS £100 PER WEEK BOOKED. BETWEEN 6-8 WEEKS 50% OF RENTAL COST LESS THAN 6 WEEKS 100% OF RENTAL COST. **WE STRONGLY ADVISE ALL CLIENTS TO ENSURE CANCELLATION COVER IS PROVIDED FOR WITHIN THEIR TRAVEL INSURANCE POLICY.**

SWIMMING POOL

IF ANY PERSON(S) SHALL BE UNABLE TO USE THE SWIMMING POOL IN THE VILLA DUE TO REPAIR OR MAINTENANCE FOR A PERIOD IN EXCESS OF 7 DAYS THERE WILL BE A REFUND MADE OF 5% OF THE WEEKLY RENTAL CHARGE FOR EACH DAY THE POOL IS UNUSABLE. NO SUCH REFUND WILL APPLY TO A PERIOD OF 7 DAYS OR LESS. THE OWNERS AND THEIR AGENTS DO NOT ACCEPT LIABILITY FOR INJURY HOWSOEVER CAUSED, DURING THE USE OF THE POOL AND SURROUNDS OF THE POOL. GUESTS ARE EXPRESSLY FORBIDDEN TO ALLOW CHILDREN TO USE THE POOL WITHOUT ADULT SUPERVISION. UNDER THE TERMS OF THE FLORIDA STATE HOTEL/MOTEL LICENSE, THE DOOR POOL IS ALARMED FOR PROTECTION OF CHILDREN AND AS A REMINDER TO KEEP THE DOOR CLOSED FOR AIR CONDITIONING TO WORK EFFECTIVELY. THIS ALARM SHOULD NOT BE TAMPERED WITH AND A FINE WILL BE IMPOSED IF THIS RULE IS IGNORED. POOL HEAT, IF REQUIRED, CAN BE REQUESTED AT THE TIME OF BOOKING AND MUST BE PAID FOR AS PART OF THE FINAL BALANCE. WE CAN NOT GUARANTEE THE TEMPERATURE OF ANY HEATED POOL AS THIS WILL VARY ACCORDING TO SEVERAL FACTORS THE MAIN ONE BEING PREVAILING WEATHER CONDITIONS.

ACCOMMODATION

DURING YOUR OCCUPATION OF THE VILLA WE EXPECT YOU TO TAKE ALL REASONABLE RESPONSIBILITY FOR THE SAFETY AND SECURITY OF THE PROPERTY (E.G. ENSURING THAT THE PROPERTY IS SECURED WHEN YOU GO OUT AND SUPERVISING CHILDREN TO AVOID DOMESTIC HAZARDS AND ACCIDENTS). WE WILL NOT BE RESPONSIBLE FOR ACCIDENTS IN THE HOME OR THE POOL AREA AND RECOMMEND THAT CHILDREN ARE SUPERVISED AT ALL TIMES WHILST IN OR NEAR THE POOL AREA. IT IS AGAINST FLORIDA STATUTE TO ALLOW ANYONE OTHER THOSE NAMED ON THE BOOKING FORM TO STAY IN THE HOUSE; ANY OTHERS WILL BE ASKED TO LEAVE. IT'S THE LAW! WE CANNOT BE HELD RESPONSIBLE FOR ANY WITHDRAWAL OF AMENITIES WITHIN THE DEVELOPMENT OR ANY BREAKDOWN OF EQUIPMENT, APPLIANCES IN OR AROUND YOUR VACATION HOME DURING YOUR STAY. ALL PERSONAL ITEMS AND VALUABLES ARE YOUR OWN RESPONSIBILITY AND WE WILL NOT BE HELD RESPONSIBLE FOR RECLAIMING ITEMS LEFT IN THE VACATION VILLA AFTER YOUR PARTY HAS DEPARTED. USE OF THE BBQ MUST BE OUTSIDE OF THE POOL AREA.

LIABILITY

DURING YOUR STAY, OUR AGENTS AND WE WILL NOT ACCEPT ANY LIABILITY WHATSOEVER FOR DEATH, PERSONAL INJURY, ACCIDENTS, LOSS OR DAMAGE TO PERSONS OR PROPERTY, HOWEVER CAUSED. AS THE SANCTUARY IS LOCATED ON A NEW DEVELOPMENT THAT CONSISTS OF BOTH RESIDENTIAL AND VACATION HOMES, NEITHER THE LESSORS NOR THEIR MANAGING AGENTS OR REPRESENTATIVES ACCEPT RESPONSIBILITY FOR ANY ONGOING CONSTRUCTION IN OR AROUND THE SANCTUARY, ANY NEARBY OR NEW DEVELOPEMENTS AND ANY NOISE OR NUISANCE CAUSED AS A RESULT THEREOF.

FORCE MAJEURE

WE CANNOT BE HELD RESPONSIBLE FOR OR LIABLE IN RESPECT OF LOSS, DAMAGE OR CHANGES CAUSED BY FORCE MAJEURE SUCH AS STRIKES, FLOODS, CLOSURE OF AIRPORTS, WEATHER CONDITIONS OR OTHER EVENTS BEYOND OUR CONTROL.

COMPLAINTS

IN THE UNLIKELY EVENT OF A COMPLAINT DURING YOUR STAY, THIS MUST BE REFERRED TO THE ACTING MANAGEMENT COMPANY IMMEDIATELY DURING YOUR STAY.

I/WE HAVE READ AND UNDERSTOOD AND I/WE AGREE TO ACCEPT AND ABIDE BY THE TERMS OF CONDITIONS OF THE BOOKING AS DETAILED ABOVE AND OVERLEAF.

I/WE ACCEPT THAT I ACT FOR ALL PERSONS FOR WHOM THE BOOKING IS MADE AND CONFIRM THAT I/WE ARE AUTHORISED TO ACT ON THEIR BEHALF.

I/WE ENCLOSE OUR DEPOSIT/FULL PAYMENT OF £_____ (CHEQUES MADE PAYABLE TO DAN BARRINGTON)

SIGNED: _____

PRINT NAME: _____ DATE: _____

PLEASE RETURN THIS FORM WITH YOUR PAYMENT TO:

FAO LOTI JACKSON, BARRINGTON JAMES LTD, VICTORIA HOUSE, CONSORT WAY, HORLEY, SURREY, RH6 7AF